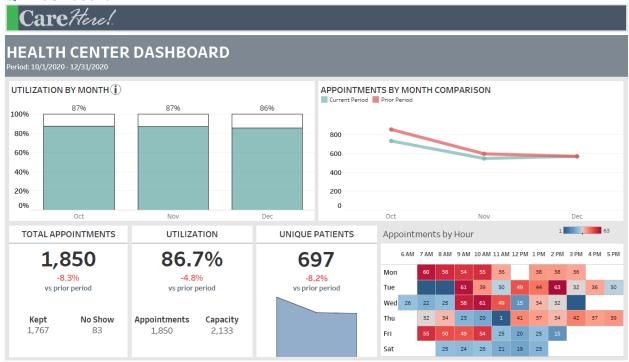


## **Raytown Schools Quality Care Clinic Update**

Benefits Committee Meeting 2/23/2021

#### **Q4 Dashboard**



#### **Recent Survey Comments**

- "I normally HATE blood draws but not this time! Meghan was so gentle and I barely noticed the needle. Thanks Meghan:) "
- "Nurse Neisha showed me great kindness, care, and compassion. Thank you for all you do!!"
- "Dr. Katie Hern is the most kind, and compassionate doctor as well as efficient and sharp. She lets me know that she cares and treats me in a very professional way. She does not treat me wrong if my blood work is not good, but tries to find ways that she can help me be healthier."
- "The nurse made me very comfortable, and the experience was a lot less stressful than it usually is for me because of her accommodating for me."
- "Dr. Hern was helpful and empathetic during the review of my HRA, I appreciated her listening to me and giving suggestions that were manageable for my overall health and wellness."
- "Dr. Hern is always willing to listen to what I have to say. I appreciate her being able to her me and give her advice as well. I am very blessed to have a doctor like Dr. Hern."
- "Meghan W is a diamond of a human being. I hadn't seen her in over year, but she remembered me and remembered that I had recently given birth. She made me feel so cherished to be remembered by name like that! I was running super late for my appointment so I was embarrassed, but she didn't shame me and eased my discomfort. I wanted to send her flowers, but then the weather went to Hades and I spent 4 days straight holed up with my babies. She deserves wonderful, happy, sparkly things because she's incredible. Thank you."

# **Wellness Incentive Program**

- Participation comparison to prior year
- 2/28/21 deadline for questionnaire and fasting blood work
- 4/30/21 deadline for AHA follow up appointments

Step 1	Complete the CareHere Annual Health Assessment (AHA) Questionnaire	By 2/28/21	25 Points
Step 2	Complete Health Screening (Fasting Blood Work)	By 2/28/21	25 Points
Step 3	Achieve Screening Benchmarks -OR- Complete an 'AHA Follow Up' Appointment to Review Results	By 4/30/21	50 Points

### **Current Initiatives**

- Physical Therapy Utilization
  - Hours changing in March based on feedback:

Day of Week	<b>Current PT Hours</b>	New PT Hours Beginning 3/2/21
Tuesday	10:30 AM - 1:30 PM	1:00 PM - 5:00 PM
Thursday	3:00 PM - 6:00 PM	3:00 PM - 6:00 PM

Behavioral Health Services

For more information on the clinic, visit: <a href="https://bit.ly/raytownschoolsclinic">https://bit.ly/raytownschoolsclinic</a>