# Support Staff Professional Learning

RQS Strategic Plan Update for our students

**Vision Statement** 

Vision Area: Professional Learning

To ensure success and cohesiveness of practice, the District will provide robust onboarding structures and sustained mentorship for all new employees.

Strategic Plan Deliverable

Goal 2.3: Attract, Recruit, and Retain High Quality Staff

Identify and develop coaching and professional learning for support staff across the learning community.

for our students

# Strategic Plan Project #24 Goal

By May 26th, 2024, at least 75% of classified employees in high-turnover positions\* have earned a training badge in at least two of the three training waves.

\*Secretaries, Instructional Aides, Nutrition Service Workers, Nurses, Interventionists, and Transportation Professionals

## Priority Job Skills/Behaviors

First priority: Discover the key skills/behaviors that help predict success for each of our high-turnover classified positions.

Technical Skills	Soft Skills
Industry Knowledge	Job-Specific Knowledge
Critical Thinking	Communication Skills
Adaptability <b>for o</b> L	Customer Service

## Priority Job Skills/Behaviors

A key job skill or behavior refers to a specific competency, attribute, or characteristic that it crucial for successful performance in a particular job or role.

Here some considerations:

Relevance	Specificity
Importance	Measurability
Context for our	Development Potential
Alignment with District Values	

## **Training Requirements**

### Required:

- Clear Learning Objectives
- Ongoing Feedback and Assessment
- Summary and Action Steps

#### Preferable:

- 1. Interactive Content Delivery
- 2. Practical Application
- 3. Clear Communication for our students
- 4. Opportunities for Questions and Discussion
- 5. Follow-up and Support

## Training Schedule

- Three Training Waves
  - Fall October, November, or December

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- Winter January or February
- Spring March or April
- Targeted one to two hours of training
- Training options include:
  - In person presentations
  - Zoom meetings
  - Articles
  - Google Classroom Lessons

## **Future Plans**

- Establish the Support Staff Academy
- Continue creating training waves for high turnover positions
- Start creating training waves for remaining support staff positions
- Collect training waves into a library of job specific training
  - Supports Onboarding new employees
- Expand mentoring program to all support departments

# for our students

## Support Staff Academy

- Provides a path for support staff to move down the salary schedule with self-improvement
  - We currently support this process for certificated staff members.
- Three Certification Process
- Certification Criteria
  - Training Hours
  - High Attendance
  - High Performance Evaluations
  - Mentorship
  - Assessment

## Questions

Do you have any questions about our strategic plan or the support staff academy proposal?

