



7800 Shawnee Mission Pkwy, Ste 14
 Overland Park KS 66202
 913-541-8980

INVOICE

BILL TO

Dr Chris Greiner
 Raytown High School
 6019 Blue Ridge Blvd
 Raytown, MO 64133
 MUST HAVE PO/email Invoice

SHIP TO

Wendy Digirolamo
 Raytown High School
 6019 Blue Ridge Blvd
 Raytown, MO 64133

INVOICE 108415
 DATE 06/26/2023
 DUE DATE 06/26/2023

ITEM	DESCRIPTION	QTY	RATE	AMOUNT
Charges				
Service Agreement	Photo ID System Annual Service Contract For Period: 8/30/2023 8/29/2024	1	345.00	345.00
	PRINTER: Datacard SD360 (SN:B43798)			

SUBTOTAL	345.00
TAX	0.00
TOTAL	345.00
<hr/>	
BALANCE DUE	\$345.00

SERVICE AGREEMENT

Billing Address:

Installed Address:

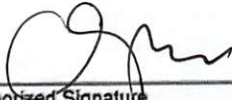
Raytown High School Accounts Payable 6019 Blue Ridge Blvd Raytown, MO 64133	Raytown High School Attn: 6019 Blue Ridge Blvd Raytown, MO 64133
--	---

TERM: 8/30/2023 - 8/29/2024

Equipment	Description	Serial No.	Type of Service*	Maintenance Charges per yr
Printer	Datacard SD360	B43798	Depot Service	\$345.00
TOTAL				\$345.00

*** SERVICES AVAILABLE:**

- Standard Depot Maintenance (Rental printers available during repair)
- Express Swap (Includes loaner printer while printer is being repaired)



Authorized Signature

6/28/23

Date

PO Number

CHRIS GREINER

Name (please print)

Chief executive Academic

Title OFFICER

SUBJECT TO ALL TERMS, CONDITIONS, AND LIMITATIONS INCORPORATED BY REFERENCE AS SHOWN ON THE ATTACHED WARRANTY.



7800 Shawnee Mission Pkwy, Ste. 14 • Overland Park KS 66202 • sales@daymarksolutions.com
 V: 913-541-8980 • F: 913-438-4809

Protect Your Card Printer Productivity with a Planned Maintenance Service Agreement from Daymark.

Our Maintenance Service Plans let you budget for unexpected maintenance costs while helping ensure your card printing system is running at peak performance and your staff has ready access to expert technical assistance.

A Maintenance Service Plan offers several advantages compared to paying as you go.

With Depot Maintenance Service Plan Coverage	Without Coverage
✓ Unlimited printer toll-free phone support	✓ \$135/hr. at 15 min increments, \$35min.
✓ No charge for replacement parts (Printheads excluded after manufacturer's warranty expiration)	✓ Full price for replacement parts
✓ No charge for repair labor	✓ Repair labor - \$135/hr.
✓ Priority repair turnaround schedule	✓ Fixed queue order
✓ Discounted onsite service call charge	✓ Standard onsite service call charge
✓ Predictable, budget-friendly annual maintenance costs	✓ Potential unexpected maintenance costs
✓ Discounted fee for equipment rental (in conjunction with a repair)	✓ Full fee for equipment rental
✓ Discounted fee for supplemental user training	✓ Full fee for supplemental user training

Cost Comparison

With factory service rates typically running \$200 an hour and up to 15% higher for parts, our economical labor and parts rates can help lower your total cost of ownership.

Maintenance Service Plan Levels

Our Standard Depot Maintenance Service Plan covers parts and labor for service performed in our shop. Customers are required to bring or ship equipment to Daymark Solutions. Customers are responsible for inbound shipping charges and Daymark Solutions provides return shipping.

We also offer a range of Custom Service Plans that can include onsite service, onsite scheduled preventive maintenance, and emergency loaner equipment.

Please call today to find out how our expert support services can help keep your card issuance operation running trouble-free year after year.



7800 Shawnee Mission Pkwy, Ste. 14 • Overland Park KS 66202 • sales@daymarksolutions.com
V: 913-541-8980 • F: 913-438-4809

Accounts Payable
Raytown High School
6019 Blue Ridge Blvd
Raytown MO 64133

Our records indicate that your ID card issuance system Service Agreement will expire soon. You may renew your Service Agreement coverage by completing the enclosed form and returning it along with full payment for the amount indicated on the invoice. If your Service Agreement includes warranty coverage for a hardware component, a copy of the warranty is also attached. Please make payment to **Daymark Solutions, Inc.**

We believe our Service Agreement plans represent a cost-effective way to help keep your card issuance system and staff as productive as possible while avoiding unexpected out-of-budget expenditures, but if you choose not to renew your agreement, please help us make sure that we handle your account properly by either returning the renewal form or e-mailing sales@daymarksolutions.com with a notation that you are declining renewal. Please include the name of the decision maker.

Obtaining Card Printer Service without a Service Agreement

Service for card printers not covered by a Service Agreement can be obtained on a time-and-materials basis. Phone support for printers without a Service Agreement is available on a pay-as-you-go basis at \$135/hour with 15-minute increments and a \$35 minimum.

If you wish to resume Service Agreement coverage after the previous Service Agreement has expired, a re-certification inspection fee will apply, plus the cost of any parts and labor that may be required to restore reliable operation.

Software Only Support Agreement

You can obtain a 1-year Service Agreement for software only phone support at any time with payment of the annual fee indicated on the accompanying Service Agreement invoice. If you choose not to renew, support is available on a pay-as-you-go basis at \$135/hour with 15 minute increments and a \$35 minimum.

We greatly appreciate your past patronage and look forward to serving you again in the future. Please feel free to contact me at 913-541-8980, or by e-mail at Linda@daymarksolutions.com if you have any questions.

If you feel that another person should handle this decision, please forward this notification to appropriate person as soon as possible.

Sincerely,



Linda Livengood



7800 Shawnee Mission Pkwy, Ste. 14 • Overland Park KS 66202 • sales@daymarksolutions.com
V: 913-541-8980 • F: 913-438-4809

Entrust Datacard Corporation Limited Warranty

Including the Following Products-

SD Series Card Printer

Sigma Card Printer

SD460SLM

SigmaSLM

Inspection of Product upon Receipt

The following warranty applies to your Datacard® SD Series Card Printers and SD460 SLM ("Product").

You must examine all components of your Product delivered to you immediately upon receipt. If any component is missing, damaged or visibly defective, you must notify Entrust Datacard or Daymark Solutions, within 90 days from the date of delivery of the Product. If you fail to give notice as required, you will be deemed to have accepted the product and waived any claim you may have against Entrust Datacard and/or Daymark Solutions with respect to damage or defects discoverable at delivery.

Product Warranty

Entrust Datacard warrants that new Products will be free from defects in materials or workmanship for the following period from the later of (I.) date of shipment from Entrust Datacard, or (II.) with proof of purchase, from the date of purchase by End-User Customer.

SD260, SD360, and SD460-

36 months

SD160-

24 months

SigmaDS1, DS2, DS3-

36 months

The warranty for factory-refurbished Products is 90 days.

If the Product proves to be defective in materials or workmanship during the warranty period, Daymark Solutions will at its option either repair or replace the Product or refund the purchase price. Any new Product that is repaired or replaced under warranty will be warranted for the longer of the remainder of the original warranty period 90 days. A factory re-furbished Product that is repaired or replaced under the warranty will be warranted for the remainder of the original warranty period.

Printhead Warranty

Entrust Datacard warrants that the thermal printhead delivered with your Product ("Printhead") will be free from defects in materials and workmanship for the following periods of time from the later (I.) the date of shipment from Entrust Datacard, or (II.) with proof of purchase, from the date of the Product by End-User Customer.

SD260, SD360, and SD460-

36 months

SD160-

24 months

Sigma DS1, DS2, and DS3-

36 months

If the Printhead proves to be defective in materials or workmanship during the warranty period, Daymark Solutions will at its option either repair or replace the Printhead or refund the purchase price, pro-rated to reflect the period of its effective use. A Printhead that is repaired or replaced under the warranty will be warranted for the remainder of the longer of the remainder of the original warranty period of 90 days. All Printheads replaced under warranty will become the property of Entrust Datacard.

Exceptions

Product of Printhead replacements, repairs, adjustments or parts replacements that are the result of accident, abuse, misuse, use in an unsuitable operating environment, unauthorized modification or maintenance, or the use of peripherals, supplies or software that are not supported by Entrust Datacard's then-current rates. All parts replaced under warranty will become the property of Entrust Datacard.

Warranty Return Procedure

In order to make a warranty claim, you must first contact Daymark Solutions noted on the packing slip. You will be responsible for packaging the warranted item and for the cost of the freight and insurance to ship it to the designated Entrust Datacard or authorized service provider location. Entrust Datacard or the authorized service provider will bear the cost of freight and insurance to return the item to you.

Daymark Solutions-

1(913)541-8990

Email-

support@daymarksolutions.com

Online- daymarksolutions.com --Support -- Click to submit and online support request -- Fill out requested information -- click Submit

Limitation of Liability

The foregoing warranties are in lieu of all other warranties, express or implied, including, but not limited to, any merchantability, fitness for a particular purpose and or non-infringement.

Your sole remedy for breach of this limited warranty shall be as expressly set forth above. Neither Entrust Datacard nor Daymark Solutions of the instant issuance system shall be liable to you for incidental, consequential, special, indirect or other similar damages or claims, including loss of profits, loss of use, or any other commercial damage even if Entrust Datacard or Daymark Solutions for any damages to you or any third party exceed the price paid for the instant issuance system regardless of the nature or form of the claim.