



9330 Priority Way West Drive  
 Indianapolis, IN 46240  
 Phone: 317-208-1700  
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**PUBLIC EDUCATION  
 AGREEMENT**

**No: 0000091**

Customer Legal Name Raytown Quality Schools		Address	
Address 6608 Raytown Rd.		Customer Billing Address (If different)	
City Raytown	County Jackson	City	County
State MO	Zip Code 64133	State	Zip Code
Location Contact: Kevin Easley	Phone (815) 732-5300	Fax	Salesperson David Russ
Tax ID# 44-6004129 <input checked="" type="checkbox"/> K-12 <input type="checkbox"/> Other Municipal		PO Number (if applicable)	
PO Number (if applicable):		PO Expiration Date:	
<b>CONTRACT DURATION / NUMBER OF VEHICLES</b>			
Term of Agreement: <input checked="" type="checkbox"/> 60 Mo. <input type="checkbox"/> ____ Mo.			
Total Number of Vehicles: 75			
Tax Exempt: <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (Attach Certificate)			
<b>SOFTWARE LICENSES</b>		<b>EQUIPMENT LIST</b>	
<input checked="" type="checkbox"/> Core Track & Trace		<b>TYPE</b>	<b>QTY</b>
<input checked="" type="checkbox"/> Comparative Analysis	<input type="checkbox"/> Ridership	LMU:	4225VJ 57
<input type="checkbox"/> Route Builder	<input type="checkbox"/> Navigation		4220XV 18
<input type="checkbox"/> Time and Attendance	<input checked="" type="checkbox"/> Here Comes the	Peripheral:	
<input checked="" type="checkbox"/> Engine Diagnostics	<input type="checkbox"/> ELD		
<input type="checkbox"/> Fuel Card	<input type="checkbox"/> DVIR	Other:	
Installation: <input checked="" type="checkbox"/> Synovia <input type="checkbox"/> Customer			
Carrier: <input type="checkbox"/> Synovia <input checked="" type="checkbox"/> Verizon <input type="checkbox"/> Sprint <input type="checkbox"/> AT&T			
<b>SPECIAL INSTRUCTIONS: 5 for 4 pricing program</b>			
<b>RATE AND METHOD OF PAYMENT</b>			
Monthly Base Payment \$ 35.00 X	Number of Vehicles 57 =	\$ 1,995.00	<input type="checkbox"/> Monthly
Monthly Base Payment \$ 33.00 X	Number of Vehicles 18 =	\$ 594.00	<input type="checkbox"/> Quarterly
Base Payment \$ _____ X	Number of Vehicles __ =	\$ _____	<input checked="" type="checkbox"/> Annually
	Total Rental Payment	\$ 2,589.00	<input type="checkbox"/> Check
	Applicable Sales Tax	\$ _____	<input type="checkbox"/> ACH
	Total Rental Payment with Tax	\$ _____	<input type="checkbox"/> Credit Card
<b>PLEASE READ BEFORE SIGNING:</b> THE CUSTOMER AGREES TO RENT FROM VENDOR THE EQUIPMENT LISTED ABOVE. THE CUSTOMER AGREES TO ALL TERMS AND CONDITIONS CONTAINED IN THIS RENTAL AGREEMENT. THE CUSTOMER AGREES THIS RENTAL AGREEMENT IS FOR THE RENTAL TERM INDICATED ABOVE AND CANNOT BE CANCELLED FOR ANY REASON.			
<b>AUTHORIZATION</b>			
Company Full Name (Please Print)		Synovia Solutions	
Authorized Signature	Date	Authorized Representative of Synovia Solutions, LLC	Date
		<i>David Russ</i>	5/30/2018   3:33:32 PM EDT
Authorized Signer's Printed Name	Title	Printed Name	Title
Kevin Easley	Director	David Russ	Account Manager

**RENTAL AGREEMENT TERMS AND CONDITIONS**

1. **OWNERSHIP OF EQUIPMENT.** Synovia Solutions, LLC (hereinafter referred to as "Vendor") is the sole owner and titleholder to the Equipment. The Equipment consists of the unit(s), all peripherals, and/or connections and supplies used for installation. This Agreement constitutes a lease or bailment and is not a sale or the creation of a security interest. Customer shall not have, or at any time acquire, any right, title or interest in the Equipment, except the right to possession and use as provided in this Agreement.
2. **RENT.** The Customer agrees to pay Vendor the rental payment when due. If any payment is more than ten (10) days late, the Customer agrees to pay a late fee of ten percent (10%) or Ten Dollars (\$10), whichever is greater, on the overdue amount. Customer also agrees to pay Twenty-Five Dollars (\$25) for each check or ACH that the bank returns for insufficient funds or any other reason. Vendor shall have the right to increase the rent upon renewal or extension of this Agreement. Vendor shall notify Customer of the rental increase forty-five (45) days before the expiration of the Initial Term. The aforesaid rentals are the firm, fixed rentals due under this Agreement and are not subject to any adjustment; and that the obligation to make the Payments is absolute and unconditional, and Customer will pay all Payments without regard to, and shall not assert any claim, defense, counterclaim, recoupment, setoff or right to cancel or terminate this Agreement which Customer may have against Vendor or any other party, or for any reason. Nothing herein shall be deemed to relieve Vendor of any of its obligations to Customer under this Agreement.
3. **SYNSURANCE. Vendor warrants to provide to Customer at no cost the following: Automatic quarterly updates with new features, map data, patches and hot fixes; 6 months of "bread crumb" data plus 2 years of reporting; Proactive trouble shooting on a weekly basis; hardware script updates twice per year; Uptime at 99% or Vendor will provide a refund for one days charge for the entire fleet; Lifetime hardware warranty with replacements; 2% spares on site with spare replacement within 48 hours; First occurrence fix or Vendor will provide a credit for once days charge for the entire fleet.**
4. **TAXES AND FEES.** This is a net rental. Customer agrees to pay on or before their due dates, all sales taxes, use taxes, personal property taxes, and assessments or other direct taxes or governmental charges imposed on the property or leveled against or based on the amount of rent to be paid under the Agreement or assessed in connection with this Agreement, even if billed after the end of the rental period. Customer shall be liable for any taxes or licenses, registrations, permits and other certificates as may be required for the lawful operation of the Equipment. If any taxing authority requires that a tax be paid to the taxing authority directly by Vendor, Customer shall, on notice from Vendor, pay to the Vendor the amount of the tax together with the next rent installment. Vendor has the option to estimate all such taxes due and bill the Customer monthly on the basis of same.
5. **NON-APPROPRIATION OF FUNDS.** The Customer affirms that funds can and will be obtained in amounts sufficient to make all Synsurance Agreement Payments during the Agreement term. The Customer hereby covenants that it will do all things within its power to obtain, maintain and properly request and pursue funds from which the Synsurance Agreement payments and payments for other related charges, if any, may be made, specifically including in its annual budget requests amounts sufficient to make such payments for the full Synsurance Agreement term. The Customer intends to make all such payments for the full Synsurance Agreement term if funds are legally available for that purpose. If your official governing body does not allot funds for the succeeding fiscal year to continue such payments under the Synsurance Agreement, and you have no other available funds to continue making such payments under the Synsurance Agreement or to purchase, lease or rent other equipment or services to perform functions similar to those performed by the Equipment under this Agreement, you may terminate the Synsurance Agreement at the end of the then current fiscal year, by giving ninety (90) days prior written notice to Vendor, and enclosing therewith a sworn, notarized statement that the foregoing conditions exist. The foregoing shall be the sole circumstance in which the Customer will not be legally obligated to continue making such payments beyond the end of the then current fiscal year. Upon the occurrence of this event, if any Synsurance Agreement is terminated by the Customer in accordance with this paragraph, you agree (i) not to purchase, lease or rent personal property to perform the same or similar functions as, or functions taking the place of, those performed by the Equipment under this Synsurance Agreement, and (ii) not to permit such functions to be performed by your own employees or by any agency, contractor, service provider or other entity affiliated with or hired by you, for a period of three hundred sixty (360) days; provided, however, that these restrictions shall not be applicable in the event that the Equipment under this Synsurance Agreement is sold by us and the amount received from such sale, less all costs of such sale, is sufficient to pay the then balance otherwise then due from you under this Synsurance Agreement. If the application of these restrictions would affect the validity of this Synsurance Agreement, you agree to provide us with an opinion of your counsel relating to the circumstances of non-appropriation. Upon the occurrence of this event, you shall, at your cost and expense, both restore the Equipment to its original condition (excepting only reasonable wear and tear) and return it to us in accordance with the terms set forth in Section III of this Addendum. Upon termination of the Synsurance Agreement by reason of non-appropriation of funds as provided herein, you shall not be responsible for the payment of any additional Agreement Payments coming due with respect to succeeding fiscal years. However, (a) **you shall continue to remain responsible for the payment of all past due payments and other obligations that accrued under the Agreement prior to the end of the 90-day notice period referred to above;** and (b) if you have not delivered possession of the Equipment to us at your expense and conveyed title to us or your interest in the Equipment to us within ten (10) days after the termination of the applicable Synsurance Agreement, the termination shall nevertheless be effective, but you **shall be responsible for the payment of damages in an amount equal to the amount of the Synsurance Agreement payments thereafter coming due under the Agreement that are attributable to the number of days after such ten (10) day period during which you fail to take such actions, plus all other losses suffered by us as a result of your failure to take such actions as required.** Non-Appropriation under one Synsurance Agreement shall not affect the validity or enforceability or any other Synsurance Agreement or contract between you and us.
6. **UCC FILINGS.** The Customer authorizes, appoints, and empowers Vendor and its assignees as its true and lawful attorney-in-fact to prepare, execute in the Customer's name and file at Customer's cost any and all documents Vendor or its assignees deem appropriate or desirable in connection with the Uniform Commercial Code, including but not limited to UCC financing statements. The Customer authorizes Vendor to insert the serial numbers of the Equipment in this Agreement in any filings.

7. **LIABILITY AND INSURANCE.** The Customer is responsible for any losses or injuries caused by the Equipment. Customer assumes all risk and liability for the loss or damage to the Equipment or the injury to any person or property of another, and for all risks and liabilities arising from the use, operation, condition, possession or storage of the Equipment. The Customer must continue to make rental payments through the entire term of this Agreement and may not cancel this Agreement for any reason, even if the Equipment has been damaged or destroyed. Vendor is not responsible for any losses or injuries caused by the installation or use of the Equipment. The Customer promises to keep the Equipment fully insured against loss and maintain insurance that protects Vendor from liability for any damage or injury caused by the Equipment or its use. Upon the request of Vendor, the Customer shall provide Vendor evidence of insurance showing Vendor as the loss payee for property damage insurance and additional insured for liability insurance. If the Customer fails to provide such evidence within fifteen (15) days, the Customer authorizes Vendor to obtain coverage on its behalf **This Synsure Agreement hardware warranty specifically excludes damages or loss due to theft, vandalism, any use outside normal wear and tear, Acts of God, or other circumstances outside the control of Synovia. This agreement also excludes loss due to changes to cell phone providers, coverage area changes or other changes to cell phone or internet availability. Customer understands and accepts that the hardware devices are carrier specific and any changes to the carrier might result in non-performance of the hardware devices. Customer agrees that Synovia is not responsible for any loss or damage due to changes to the cell carrier provider.**
8. **INDEMNITY.** The Customer agrees to indemnify, defend and hold harmless Vendor and its agents, employees and assigns from any against any claim, loss, liability and expense, including reasonable attorney's fees, caused by the Equipment. The indemnities, assumptions of risk, liabilities and obligations of the Customer arising under this Agreement shall continue in effect after termination of this Agreement, regardless of the reason for termination.
9. **USE, MAINTENANCE, AND CARE OF EQUIPMENT.** The Customer shall be entitled to the absolute right to the use, operation, possession, and control of the Equipment during the term of this Agreement, provided Customer is not in default of any provision of this Agreement. The Customer shall assume all obligation and liability with respect to the possession of the Equipment, and for its use and operation during the rental term. Customer agrees to reimburse Vendor in full for all damage to the Equipment. **Except for the instance of misuse or negligence, Vendor assumes full responsibility for the performance of the hardware and software and any defective or non-functioning hardware (except wiring) will be replaced at no cost to the customer, provided the Customer is not in payment default. Install Labor is not included.**
10. **LOCATION OF EQUIPMENT.** The Customer will allow Vendor or its agents to inspect the Equipment at any reasonable time where it is located. If the Equipment is not being properly maintained in the sole opinion of Vendor, Vendor shall have the right, but not the obligation, to have it repaired or maintained at a service facility at the expense of Customer. The Equipment will be garaged at the location stated above and may not be garaged at any other location without Vendor's express and prior written consent.
11. **ASSIGNMENT.** The customer has no right to sell, transfer, encumber, sublet, or assign the Equipment or this Agreement. Vendor may sell, transfer, or assign this Agreement without the Customer's consent. In the event of assignment by Vendor, assignee shall have all the rights, powers, privileges, and remedies of Vendor set forth in this Agreement, but none of the obligations (including but not limited to service or maintenance obligations). Customer agrees not to raise and waives any claim or defense against Vendor or such assignee arising out of this Agreement or otherwise or as a defense, counterclaim or offset to any action by assignee for the unpaid balance of payments due or to become due under this Agreement or the possession of the Equipment. Vendor shall assign to Customer all manufacturers, Vendor or supplier warranties applicable to the Equipment to enable Customer to obtain any warranty service available for the Equipment. Vendor appoints Customer as Vendor's attorney-in-fact for the purpose of enforcing any warranty. Any enforcement by Customer shall be at the expense of Customer and shall in no way render Vendor responsible to Customer for the performance of any warranties. This Agreement and each of its provisions shall be binding on and shall insure to the benefit of the respective heirs, devisees, executors, administrators, trustees, successors and assigns of the parties to the Agreement.
12. **DEFAULT.** If the Customer does not pay any amount when due or perform any obligation or condition required under this Agreement, the Customer will be in default. If the Customer defaults, Vendor can accelerate and demand that the Customer pay the remaining balance of the Agreement and return the Equipment at the Customer's expense. At Vendor's option, Vendor may repossess the Equipment. Customer waives any rights that Customer may have to notice before Vendor seizes any of the Equipment and waives any requirement that the Vendor post a bond in connection with such seizure or possession. In addition, if the Customer defaults under this Agreement, Vendor can use any remedies available to Vendor under the Uniform Commercial Code or any other applicable law. The exercise of one remedy shall not be deemed to preclude the exercise of any other remedy. No failure or delay on the part of Vendor to exercise any remedy or right shall operate as a waiver. Acceptance by Vendor of rent or other payments made by Customer after default shall not be deemed a waiver of Vendor's rights and remedies arising from Customer's default. The Customer promises to pay reasonable attorney's fees and any costs associated with any legal or collection action or action to repossess the Equipment or to enforce or interpret any provision in this Agreement. This action will not void the Customer's responsibility to maintain and care for the Equipment.
13. **CHOICE OF LAW, FORUM AND JURY WAIVER.** The Customer agrees that this Agreement will be governed by and construed in accordance with the laws of the state of Indiana or, if this Agreement has been assigned by Vendor, the state in which the assignee is headquartered. Vendor and Customer waive the right to a trial by jury in the event of a lawsuit. Any suit, claim, or legal proceedings arising under this Agreement shall be brought only in a court of competent jurisdiction in the state of Indiana or, if assigned by Vendor, the state in which the assignee is headquartered.
14. **RENEWAL.** After the initial term or any extension thereto, this Agreement shall automatically renew on a month to month basis unless the Customer notifies Vendor in writing by Certified Mail, UPS or Express Delivery directly to Vendor at the address on the front of this Agreement at least thirty (30) days prior to the expiration of the initial term or extension that the Customer does not choose to renew. No other manner of communication is acceptable. Upon the expiration date of this Agreement, Customer shall return the Equipment, at its expense, to Vendor together with all accessories, free from damage and in the same condition and appearance as when received by Customer, allowing for ordinary wear and tear. The Customer agrees to pay removal charges. If Customer fails or refuses to relinquish the Equipment to Vendor, Vendor shall have the right to take possession of the Equipment and for that purpose to enter any premises where the Equipment is located without being liable in any suit, action, defense or other proceeding to Customer. The Customer must pay additional rental payments due until Vendor or its agents receive the Equipment.
15. **RIGHTS TO DATA.** Vendor retains the rights to anonymous summary data analysis and to share analysis with 3rd parties. Vendor will not identify the data source as being from the Customer nor portray the data in such a manner as to identify the Customer. Customer agrees that Vendor shall own all compilations or analysis of the data created by or for Vendor. From time to time, Vendor may receive data or information requests or subpoenas from third parties, either as a result of an investigation or pending litigation. Customer hereby consents to Vendor's disclosure of such data or information requested pursuant to a valid and enforceable document request or subpoena. Customer agrees that it shall not be entitled to notice of such disclosure except as required by applicable state or federal law.

16. **OTHER RIGHTS.** The Customer agrees that vendor's delay or failure to exercise any rights does not prevent Vendor from exercising them at a later time. If any part of this Agreement is found to be invalid, then it shall not invalidate any of the other parts, which shall remain valid and in full force and effect, and the Agreement shall be modified to minimum extent provided by law.
17. **ENTIRE AGREEMENT, AMENDMENT, SEVERABILITY.** This Agreement represents the Entire Agreement between Vendor and the Customer. Any amendment, waiver or charges will bind neither Vendor nor the Customer, unless agreed to in writing and signed by both parties. No agreement, representations or warranties, other than those specifically set forth in this Agreement shall be binding on any of the parties unless set forth in writing and signed by both parties.
18. **ACH/DIRECT DEBIT.** Customer agrees to enroll for automatic payment via direct debit ACH if Payments are less than \$250 per month. Customer agrees to execute separate ACH/Direct Debit Form if this condition applies.
19. **MANNER OF EXECUTION.** Facsimile, scanned or electronic signatures shall be deemed fully enforceable valid signatures as if such signatures were originals as of the date executed. If Customer transmits this Agreement with its signature by facsimile or scanned means, the version containing Customer's facsimile or scanned signature and Vendor's original signature will be the sole original of this agreement for all purposes
20. **INSTALLATION SURCHARGE.** The total monthly rental price on this Synsurance Agreement includes one visit (at a mutually agree upon date) by the Vendor or its authorized Contractor to install the contracted hardware and peripherals. If Vendor or its assigned Contractor is requested by Customer to return after the initial visit to install hardware on vehicles or assets, Customer agrees to pay \$750 per Installer per day for Installation services.
21. **FINANCIAL STATEMENTS.** Unless publicly available, Customer agrees to send Vendor or its assignee its most recent audited financial statements as and when requested by Vendor or its assignee.
22. **IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT:** To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify and record information that identifies each person who opens an account. What this means for you: When you open an account, we will ask for (i) if you are a legal entity, your name, address, and other information that will allow us to identify you; (ii) if you are an individual, your name, address, and date of birth. We may also ask to see your driver's license or other identifying documents.
23. **COMPARATIVE ANALYSIS.** If Customer is utilizing Comparative Analysis, Vendor requires that the Customer meets Vendor's requirements for a currently supported Operating System and a spatially accurate map. Vendor will have final approval in those requirements and specifications.

Customer Initials \_\_\_\_\_

## Synsurance Agreement Addendum

### *Here Comes the Bus*®

#### Student Ridership

#### Bus Pass

This document will detail the understanding and agreement between Synovia Solutions, LLC (“Synovia”) and Oregon CUSD 220, (“Customer”) regarding the menu of options and agreed upon responsibilities that directly impact accuracy of *Here Comes the Bus* and/or Student Ridership.

The agreement will begin on the date that *Here Comes the Bus* and/or Student Ridership licenses are activated within Silverlining.

- ***Here Comes the Bus*** software includes a website and app that gives parents and students the real-time location of their school bus on a map. It also gives push and email alerts with the bus has entered a customizable zone around their home, and when the bus has been substituted.
- **Student Ridership** is hardware and software that tracks students as they board and exit the school bus, giving school administrators reporting data that includes:
  - Accurate rider manifest
  - Statistics needed for reimbursement
  - Alerts when a student attempts to board the wrong bus or exit at the wrong stop

Student scans may now be viewed by parents via the *Here Comes the Bus* website and app, and parents can opt to receive push and email alerts when their child has boarded or exited the bus. Your parents will know the bus #, time of the scan, and exact location. **Note:** You do not have to purchase *Here Comes the Bus* software to give your parents access to their child’s scans, but they will not see any bus-related location information beyond the scan data.

- **Bus Pass** is another function of the *Here Comes the Bus* app that benefits the Student Ridership program. Buss Pass is software that allows students to use a barcode on their smartphone to scan on/off the school bus.

Please indicate which option(s) below you want your parents and students to utilize. We will create a license based on your preferences.

\_\_\_\_\_ *Here Comes the Bus*

N/A Student Ridership

**RESPONSIBILITIES**

This agreement indemnifies Synovia Solutions, LLC in the event that *Here Comes the Bus*’ accuracy is negatively impacted when a customer fails to follow the outlined responsibilities.

SYNOVIA RESPONSIBILITIES	CUSTOMER RESPONSIBILITIES
<ol style="list-style-type: none"> <li>1. Identify hardware problems with buses</li> <li>2. Work with customer to establish a connection to download route and student data from the routing system to Silverlining</li> <li>3. When bus substitution (Slice-N-Dice) is not performed by Customer, notify parents via <i>Here Comes the Bus</i> that the original bus is not running the route and they shouldn’t rely on <i>Here Comes the Bus</i> data.</li> </ol>	<ol style="list-style-type: none"> <li>1. Resolve hardware problems in a timely manner in order to ensure that stop events trigger at the student’s stop.</li> <li>2. Assign all students to stops and school in the routing system to ensure that parents will be able to register their children.</li> <li>3. To ensure the highest level of accurate parent information and notifications, use Slice-N-Dice to assign substitute buses to routes before the routes begin.</li> <li>4. Ensure zones are correctly drawn around schools to support Silverlining’s ability to detect when students are picked up or delivered to schools.</li> <li>5. Modify routes and stops in the routing system (as needed) to reflect how the routes are being driven (ex. driver going off assigned route will incorrectly register a stop).</li> <li>6. If your organization does not have a technical contact, an acceptable alternative would be to grant Synovia Solutions the ability to remotely log into the server that contains your routing system.</li> <li>7. As routes change from the school year to the summer session, or from one school year to the next, Silverlining needs to know the path of the planning data in Comparative Analysis. You can call 877-SYNOVIA or email <a href="mailto:support@synovia.com">support@synovia.com</a> and request an appointment to have someone help you get prepared for summer or the new school year.</li> </ol>

**Bus Pass**

Synovia shall have no liability whatsoever for any claim, demand, action or course of action arising from the unauthorized use by a minor for any unintended or illegal use or purpose, including but not limited to unauthorized access to a transportation vehicle or facility, misrepresentation of personal identity of themselves or others, or any other deceptive or unlawful activity.

**AUTHORIZATION**

Organization Full Name (Please Print)

**Raytown Quality Schools**

\_\_\_\_\_  
Signed – Customer

\_\_\_\_\_  
Date

DocuSigned by:  
*David Russ*  
\_\_\_\_\_  
6C02F55190EC4A4...  
Signed – Synovia Solutions, LLC

5/30/2018 | 3:33:32 PM EDT  
\_\_\_\_\_  
Date