



June 28, 2018

Raytown School District  
Marlene DeVilbiss, PhD  
marlene.devilbiss@raytownschools.org

Dear Marlene,

Thank you for choosing to partner with New Directions in 2018 to offer the Employee Assistance Program (EAP). Your commitment to your employees' health will mean a more productive, less stressful year. Employees covered by a BlueKC policy receive a discounted rate. Based upon the reported employees, your rate for the contract year is as follows:

1,138 BCBS employees @ \$13.20 pepy  
309 non-BCBS employees @ \$21.00 pepy  
Blended rate \$14.87 pepy

Renewal time is the perfect opportunity to highlight some things you may consider sharing with leaders and staff, including:

**A new EAP app available for download**

- Open your Apple/Google store on your mobile device and search for "New Directions EAP"
- Select the app and either click "Get" or "Install" to download
- Find the EAP app on your home screen and click to open
- Enter your company code to access all the content

**A new online portal for managers**

Supervisors can visit the new EAP Manager Portal on [ndbh.com](http://ndbh.com) using your company code and "manager" password to find the tools and resources to make their roles simpler. Here they'll find:

- Quick access to the proper steps to manage employee performance issues
- Promotional items for download and print (posters, wallet cards, etc.)
- Free monthly webinars, tip sheets and employee resources for sharing
- Quick ways to register for organizational training
- Timely articles focused on manager needs
- Steps to manage critical incidents
- Leadership resources and videos
- Stress toolkit for managers

These online tools, plus all the EAP resources you've learned to count on, can help your employees reduce stress, get physically or financially fit, improve relationships or be the best version of themselves.

Thank you again for partnering with New Directions to offer the EAP. We look forward to creating healthier, more productive employees in the coming year, and watching your business thrive. We look forward to talking with you soon!

With appreciation,

Christine Leslie, Vice President EAP